

Case Study

How a Global ICT Leader Achieved 100% UAE e-Invoicing Compliance With CCS's SAP Business One Automation



About Client

Client : A global leader in information and communications technology solutions.

Industry : Information and Communications Technology (ICT)

Products/Services : Comprehensive ICT solutions and services.

Geography : Dubai, and JAFZA locations.

Business Requirement

The client needed to comply with Phase 1 of UAE e-invoicing regulations, which required:

- Generating invoices in a structured digital format
- Embedding QR codes with key vendor and tax information
- Ensuring 100% VAT compliance to avoid penalties
- Reducing manual intervention that often led to inconsistencies and errors
- Preparing for future integration with FTA (Federal Tax Authority) systems

Without a compliant and automated system, the client faced risks around:

- Manual errors
- Non-compliance penalties
- Delays in financial processes
- Difficulty meeting evolving digital accounting mandates

CCS Solution

CCS Technologies built and deployed a custom SAP Business One add-on that automated and standardized the entire e-invoicing process.

The Solution Delivered

- Seamless SAP Business One integration
- Automated generation of UAE-compliant e-invoices

- Embedded QR codes including:
 - Vendor Name
 - TRN Number
 - Invoice Amount
 - Tax Amount
- Standardized invoice formatting for accuracy
- Secure validation through QR-based data access
- Future-ready design supporting upcoming FTA platform integrations
- This solution empowered the client to stay ahead of regulatory change, reduce manual work, and strengthen financial governance.

UAE e-Invoicing Regulatory Objectives

- Enable a modern digital and paperless economy
- Strengthen UAE government revenue collection
- Reduce tax gaps and evasion
- Create a level playing field for all businesses
- Improve the overall ease of doing business

Business Benefits

- Full VAT Compliance: Minimized exposure to fines or regulatory penalties.
- Higher Accuracy & Standardization: Structured invoice formats reduced human errors and inconsistencies.
- Fraud Prevention: QR codes and digital signatures enhanced invoice authenticity and security.
- Stronger Transparency: Vendors and customers gained greater visibility into invoice data.
- Stronger Transparency: Set the foundation for future FTA integrations and scalable compliance.



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